**Script:**

* Hi, how are doing?
* I am calling to check in and make sure you have the resources you need to keep up with your school work from home.
* As you know, New York City public schools will be continuing academic instruction through Remote Learning for the rest of the school year.
* Do you have an iPad or laptop your child can use for school work?
  + Yes Response:
    - Wonderful! Thank you! If you are having any technical issues, feel free to call 718-935-5100 and get connected to DOE's technical support line.
  + No Response:
    - To help students stay connected, and keep up with their school work, the DOE is lending internet-enabled iPads to support remote learning for students. This device will work at home and connect you to the internet even if you don’t currently have internet access.
    - If you would like to request a device please call 718-935-5100 or you can fill out a survey online at: <https://coronavirus.schools.nyc/RemoteLearningDevices>.
    - Are you able to do this now?
      * Yes Response: *You can help them fill out the form online*
      * No Response:
        + Once you complete the survey, DOE will use the contact information you provide to get in touch with you to deliver the device. Let me know if you have any trouble or call 311.
* Be well and stay safe!